Catalyst | moodle workplace

10 steps to implementing and making the most of Moodle Workplace Multi-tenancy.

1. Assess Organizational Structure

○ Identify departments, teams, or business units that require separate learning environments

○ Determine the unique training needs of each group

2. Define Tenant Configurations

○ Customize the look and feel of each tenant including branding, colors, headers

○ Set up specific roles and permissions for users within each tenant, according to your organization structure

○ Establish governance policies for tenant management

3. Centralize Administration

○ Configure centralized administration settings

○ Develop a strategy for managing users, courses, and reporting across tenants

○ Ensure administrators have the necessary access and training

4. Create Shared Resources

○ Develop high-quality training materials such as templates and courses

○ Set up a central repository for shared resources

○ Define guidelines for content sharing and updates

5. Implement Security Measures

○ Ensure data segregation between tenants

○ Set up security protocols to protect sensitive information

○ Conduct regular security audits and compliance checks

6. Launch Pilot Tenants

○ Start with a few key tenants to test the setup

○ Collect feedback from pilot users

○ Make necessary adjustments based on feedback

7. Roll out all units

○ Gradually introduce additional tenants

○ Provide training and support to new users

○ Monitor the rollout process and address any issues promptly

8. Evaluate and Optimize

○ Regularly review tenant performance and user feedback

○ Optimize training content and delivery methods

○ Setup a continuous improvement policy based on insights

○ Establish a data collection policy to evaluate the success and ROI of the implemented strategies

9. Promote Collaboration

○ Encourage cross-tenant collaboration and knowledge sharing

○ Set up forums or discussion boards for users to connect

○ Highlight success stories and best practices

10. Stay Updated

○ Keep up with Moodle Workplace updates and new features

○ Adapt your multi-tenancy strategy to leverage new capabilities

○ Maintain a proactive approach to continuous improvement